



## RETURN FORM

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Tel. no.: \_\_\_\_\_

E-mail: \_\_\_\_\_

\_\_\_\_\_

Order no.: \_\_\_\_\_

Reason for return: \_\_\_\_\_

### **DO YOU WISH TO RETURN YOUR PURCHASE?**

To return an item, we kindly ask that you complete this return form, then enclose this form with your order confirmation and the jewellery item you wish to return.

Please send your return item and form to:

### **Ro Copenhagen, Baldershøj 24a, 1.tv., 2635 Ishøj, Denmark**

If you wish to exchange an item, we kindly ask that you to return your current order and place a new order.

### **ABOUT RETURNS AT RO**

We offer 30-days full right of return. If you wish to return an item, you have 14 days to notify Ro Copenhagen, and subsequently you have 16 days to make your return shipment. Please note that custom-made jewellery cannot be returned.

We ask that items are returned unused and in the same condition and packaging the order was received in. Thus, to receive a refund of the full purchase price, you are only allowed to have tried the product – as you would be able to do in a physical shop. When we have received the item and approved the return, you will receive a message.

Ro will return the order purchase amount in 30 or fewer days to the credit card that the item(s) were purchased with. Please remember to save your postal receipt as documentation that the item has been sent – as you are responsible for covering the costs of returning items.

You can read more about returns and general conditions at [www.rocopenhagen.com](http://www.rocopenhagen.com)

---

RO COPENHAGEN